

Nueces County Process of Soliciting and Receiving Input from Persons with Disabilities Regarding Accessibility of Sidewalks

Nueces County's Commitment

Nueces County is committed to making its pedestrian walkways and sidewalks safe and accessible to all. Nueces County encourages anyone to report issues related to the use and condition of pedestrian walkways or sidewalks that are under the control of the county. These procedures will be posted on the County website.

Addressing Concerns

If any person has concerns about the accessibility of a county sidewalk, it is requested the person notify Timothy Everest, the Nueces County ADA Coordinator, by telephone (361) 888-0402, or letter to Nueces County Courthouse, 901 Leopard, Corpus Christi, Texas 78401, or in person, or by email to: timothy.everest2@nuecesco.com to report such concern in as much detail as possible (see "Information Needed" below). The County ADA Coordinator will receive, record, and track all such requests in writing. The County will make every effort to address the issue and take corrective action in a prompt manner as deemed appropriate by the County and as allowed by the budget. The County ADA Coordinator will advise the person of its initial determination and evaluation and the timeframe for correcting the problem. Where the request involves substantial reconstruction or replacement of sidewalk areas that is beyond the County's ability to fund and accomplish in the current budget year then the request will remain open and be forwarded to the Director of Public Works for consideration for inclusion in the Department's next annual Capital Improvement Plan. If a person is not satisfied with the action the County ADA Coordinator takes, proposes, plans, or the timeliness of the response, then that person should initiate a grievance complaint with the Nueces County Judge, by letter to Nueces County Courthouse, 901 Leopard Room 303, Corpus Christi, Texas 78401, or in person at the same address.

Sidewalk Accessibility Issues and Information Needed

If you want to report a sidewalk accessibility concern to the County ADA Coordinator we ask you to provide the County with the following information:

1. The exact address or location of the problem;
2. A brief but detailed description of the problem, such as, no curb-cut at a parking lot or entrance, sidewalk exceeds maximum slope of 1:12, curb cut lacks minimum 36" width, sidewalk cross-slope exceeds 1:50, etc.
3. Your name, organization name (if filing on behalf of someone), address and telephone number.